

Omar A. Lozano-Murrieta

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Guest Service Qualifications

- Promoted to Student Supervisor at Braiden Dining Hall based on customer service, performance, and engagement to learn in the kitchen
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Certifications

- Responsible Conduct of Research Training
 - QPR GateKeeper
 - ServSafe Food Handler
 - 360 Training on-premise alcohol training
 - DPS Seal of Biliteracy
 - CPR/AED Certification
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Education

Bachelor of Science In Hospitality & Event Management, Spring 2026

Bachelor of Science In Health & Exercise Science, Expected Summer 2027

Colorado State University, Fort Collins, Colorado

Languages

Proficiency in English and Spanish

Relevant Work Experience

RamRide - Community Outreach Coordinator, Colorado State University

(August 2025 - Present), *Fort Collins, Colorado*

- Serve as the spokesperson for RamRide, tabling at university events, notifying students about our services, and exploring potential volunteering opportunities
- Support career staff during the weekdays on office events, email, and community planning
- Work two weekends per month to monitor RamRide Nightly Operations. Consisting of submitting document reports, nightly summaries, volunteer training, and any additional support to students.

Food & Beverage Operations Intern, The Thompson Hotel, Denver, CO

(May 2025 - August 2025), *Denver, Colorado*

- Rotated through 4 positions (Expo, Host, BarBack, and Busser), which allowed me to learn all aspects of the Front of House.

- Learned and practiced Event Order Reports with F&B Managers, and the difference it takes to serve high-end meals/service to large groups.
- Craft high-detail work, stay organized, and provide a luxurious atmosphere for guests.

Resident Assistant, Colorado State University Housing & Dining (August 2023 - May 2025)
Fort Collins, Colorado

- Created a community for On-Campus students in the residence halls, by being a support system and a beacon for resources
- Be a support system for students who need support academically, navigating campus, and finding resources

Student Supervisor, Colorado State University, Braiden Dining Hall (January 2023 - May 2025)
Fort Collins, Colorado

- Support Team members in their stations, train new team members on food stations, and food safety
- Facilitate one shift as the lead supervisor; navigate breaks, engage with co-workers, and manage food stations