

## Juliana Berry

Fort Collins, CO | (575)-749-3939 | julianaberry0110@gmail.com | www.linkedin.com/in/juliana-berry-5973ba2b7

### NOTEWORTHY SKILLS AND ACCOMPLISHMENTS

---

- Achieved a rare first-year profit in a marketing simulation—a performance that earned 1st place—and subsequently grew profits to \$100,000 in year two and \$430,000 in year three.
- Strong customer service and problem solving skills gained through managing customer requests at King Sooper's.
- Experience handling confidential information through managing sensitive guest and company data at CCC.
- Time management and prioritization skills developed through balancing full time coursework with part time employment.
- Proven ability to lead and support team members through training new bakery staff on procedures and quality standards.

### EDUCATION

**Bachelor of Science in Hospitality & Event Management**  
Minor in Business Administration  
Colorado State University (CSU), Fort Collins, CO

Expected August 2026  
GPA: 3.78 (current)

**Associate in General Studies**  
Clovis Community College (CCC), Clovis, NM  
\*Earned concurrently with High School diploma

May 2023  
GPA: 3.0

### EXPERIENCE

---

**Baker/Clerk, King Sooper's, Fort Collins, Colorado**

**May 2025 - September 2025**

- Prepared and baked a variety of breads, pastries, and desserts according to established recipes and quality standards.
- Assisted in inventory management by monitoring ingredient levels, placing orders, and minimizing waste through standard procedure.
- Provided exceptional customer service by answering inquiries about bakery products and offering recommendations based on customer preferences.
- Trained new employees on proper techniques for dough preparation, shaping techniques, baking time and temperatures.

**Group Leader, AlphaBEST, Fort Collins, Colorado**

**August 2024 - May 2025**

- Planned and implemented age-appropriate activities to promote physical, social, emotional, and cognitive development.
- Maintained a clean and organized environment by regularly sanitizing toys, equipment, and play areas.
- Managed behavior effectively using positive reinforcement techniques to encourage good manners, cooperation, and conflict resolution skills.

**Financial Aid Assistant, Clovis Community College, Clovis, New Mexico**

**May 2024 - August 2024**

- Greeted and welcomed visitors, providing a positive first impression of the campus.
- Managed a high volume of incoming calls, efficiently routing them to the appropriate departments and correctly recording vital contact data for follow-up calls.
- Oversaw and maintained visitor reception to ensure sign-in/out processes exceeded the school's security policy.
- Reviewed and verified student financial aid applications for accuracy and completeness; securely managed Personally Identifying Information (PII).

**Housekeeping, Fairfield Inn & Suites, Clovis, New Mexico**

**May 2023 - August 2023**

- Maintained cleanliness and tidiness of guest rooms, ensuring a comfortable and welcoming environment.
- Followed established safety procedures when handling cleaning chemicals and equipment.
- Stocked and replenished supplies such as toiletries, towels, and bedding to ensure guest satisfaction.

**Security Officer, Clovis Community College, Clovis, New Mexico**

**January 2022 - May 2023**

### CERTIFICATIONS

---

TIPS - Automated External Defibrillator (AED) - CPR - First Aid - Certificate of Achievement Emergency Medical Technician- Basic (EMT-B)